

# 2026-27 Hockey Renewals FAQs

## SEASON TICKET RENEWALS

### **When will renewals be available?**

Auto-Renewals: Those opted into auto renewals will have their first installment taken out on Feb 15<sup>th</sup> via the card on file (either one full payment or the first of 6 payments based on your payment schedule selection at the time of opting into auto renewals.)

Non-Auto-Renewals: Season ticket holders not currently enrolled in auto renewals will be able to start renewing their seats in mid-February. There will only be a pay in full option.

### **What is the Auto-Renewal option?**

Auto-Renewals allow you to save time and effort to our most valued fans. It secures your season tickets automatically each year at the lowest rate. Authorization is provided to Sun Devil Athletics to run a payment in future seasons typically on February 15<sup>th</sup> each year. Season ticket holders have the option to select a 6-month or one-time payment to fulfill their season ticket cost for future seasons. You are also eligible for season ticket renewal drawings.

### **What if I need to cancel my Auto-Renewal later?**

Enrolling in Auto-Renewal commits you to purchase your season tickets for the upcoming season. You must opt-out for the following season prior to your first installment due date annually by contacting your account representative. You will receive communication about any changes or new pricing for your seats. Ensure your email or other method of communication is kept up to date and valid. If you fail to cancel prior to January 31<sup>st</sup> 2026, no refunds will be accommodated after the initial charge. The initial due date for the first installment typically occurs on February 15<sup>th</sup> of each year.

### **What if I prefer not to use the Auto-Renewal option?**

Season-ticket holders can choose to pay their seats in full at the Early Bird rate by June 12<sup>th</sup>, 2026.

### **What are the benefits to the Auto-Renewal option?**

- Loyalty rate (lowest price offered)
- 6-month payment plan
- Opportunity to win renewal prizes

### **How much do 2026 season tickets cost if I renew by the June 12<sup>th</sup> deadline?**

[VIEW](#) a pricing map.

**Can I add seats or relocate seats?**

All season ticket holders who renew by June 12th will have the option to relocate seats in July/August during our relocation & upgrade event (based on availability). Based on our season ticket capacity and the waitlist for new season tickets, seat add-ons are not anticipated to be available. You only need to participate if you would like to change your seat location. During the renewal process online and with a representative, you will have the option to state your interest in being a part of the relocation and upgrade process in July/August.

**How can I upgrade to Coors Light Club Chill?**

Upgrades will take place in July/August during the upgrade and relocation period. The Coors Light Club Chill includes all-inclusive food, soda, Coors Light and select wine.

**When will I be able to select parking?**

Parking will be available when you renew your season tickets.

**Are there additional benefits to renewing early and online?**

Yes, here is a list of all the incentives including drawing dates that are available to fans renewing online in advance of the June 12th renewal deadline:

**February 15<sup>th</sup> Drawing-** (1) Winner will receive for (1) suite for a selected ASU hockey game (non-premier game)

**March 6<sup>th</sup> Drawing-** (2) Winners will receive a signed ASU hockey jersey

**April 10<sup>th</sup> Drawing-** (2) Winners will receive a signed team stick

**Will I receive a physical invoice in the mail?**

Your invoice, which is printable, is currently loaded onto your account manager. To find your invoice please follow the steps below:

- Head to [www.sundeviltickets.com](http://www.sundeviltickets.com)
- Sign in by selecting the icon in the top right-hand corner of the screen
- Navigate to the "Invoices" tab on the menu